



**Plantation**

**SIME DARBY PLANTATION BERHAD  
BOARD CHARTER**

Updated as at 1 July 2022

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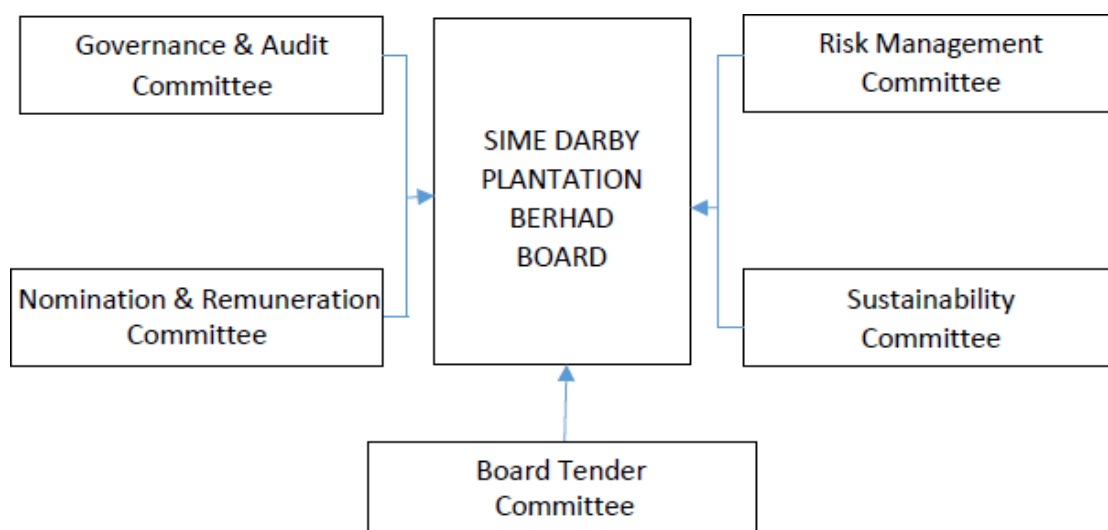
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## 1. INTRODUCTION

- 1.1 The Board Charter sets out the Board's strategic intent and outlines the roles and powers that the Board specifically reserves for itself, and those which it delegates to Management and in so doing, also sets the tone of the various Board Committees.
- 1.2 This Board Charter is subject to the provisions of the Companies Act 2016 ("Companies Act"), the Constitution of Sime Darby Plantation Berhad ("SD Plantation" or "Company"), the Main Market Listing Requirements ("MMLR") of Bursa Malaysia Securities Berhad ("Bursa"), the Malaysian Code on Corporate Governance 2021 ("MCCG") and any other applicable law or regulatory requirements.

## 2. PURPOSE

- 2.1 The role of the Board is to promote and protect the interests of the SD Plantation Group ("Group") (i.e. the shareholders and stakeholders of each member of the Group). The Board shoulders the ultimate responsibility of determining the direction of the Group, thereby ensuring the long term success of the Group and the delivery of sustainable value to its stakeholders. The Board provides thought leadership and advice in fine-tuning corporate strategies, championing good governance and ethical practices, and ensures the effective execution of these strategies.
- 2.2 The governance structure of the Board is as follows:



### 3. BOARD STRUCTURE AND COMPOSITION

- 3.1 The Constitution of SD Plantation provides for a minimum of two (2) Directors and a maximum of fifteen (15) Directors. At any one time, at least two (2) or half of the Board members, whichever is higher, shall be Independent Non-Executive Directors.
- 3.2 The tenure of an Independent Non-Executive Director shall be limited to nine (9) years without further extension.
- 3.3 Members of the Board should possess the relevant knowledge, skills, competencies, functional and management experience, characteristics and mind-set to contribute effectively to the Board. The Board shall also regularly review its membership to ensure the Board remains relevant and should formalise its succession planning practices.
- 3.4 Directors may relinquish their membership on the Board with prior written notice to the Group Secretary, subject to compliance with the provisions of the Companies Act, MMLR and the Company's Constitution.
- 3.5 The Board, through the Nomination & Remuneration Committee, is responsible for the implementation of the Board Composition Policy and Fit & Proper Policy towards the achievement of the Board's objectives.

### 4. APPOINTMENT, RETIREMENT AND ELECTION

#### 4.1 Appointment

New appointments as Directors of SD Plantation are made based on the selection criteria which may include:

- (i) Required skills, knowledge, expertise and experience;
- (ii) Time commitment, character, professionalism and integrity;
- (iii) Ability to work cohesively with other members of the Board;
- (iv) Specialist knowledge or technical skills in line with the Group's strategy;
- (v) Diversity in age, gender and experience/background; and
- (vi) Number of directorships in companies outside the Group.

## 4.2 Retirement and Re-election

- 4.2.1 Every Director, including the Executive Directors, shall be subject to retirement at least once every three (3) years. A retiring Director shall be eligible for re-election.

## 4.3 Directors' Fit and Proper Policy

- 4.3.1 This Policy serves to guide the Nomination & Remuneration Committee and Board in their review and assessment of candidates that are to be appointed onto the Board as well as Directors who are seeking for re-election.

- 4.3.2 This Policy applies to all appointments and re-election of Directors of the Company and its subsidiaries.

- 4.3.3 Any candidate to be appointed or re-elected as a Director of the SD Plantation Group must be assessed to meet the following overarching fit and proper criteria:

- (i) Character and integrity
- (ii) Experience and competence
- (iii) Time and commitment

before a recommendation is made to the Board for approval.

- 4.3.4 The fit and proper criteria shall include, but not limited to, the following:

### 4.3.4.1 Character and Integrity

- (i) Probity
  - (a) Is compliant with legal obligations, regulatory requirements and professional standards
  - (b) Has not been obstructive, misleading or untruthful in dealings with regulatory bodies or a court.
- (ii) Personal Integrity
  - (a) Has not perpetrated or participated in any business practices which are deceitful, oppressive improper (whether unlawful or not), or which otherwise reflect discredit on his professional conduct

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- (b) Service contract (i.e. in the capacity of management or director) had not been terminated in the past due to concerns on personal integrity
  - (c) Has not abused other positions (i.e. political appointment) to facilitate government relations for the Company in a manner that contravenes the principles of good governance.
- (iii) Financial Integrity
- (a) Manages personal debts or financial affairs satisfactorily
  - (b) Demonstrates ability to fulfil personal financial obligations as and when they fall due.
- (iv) Reputation
- (a) Is of good repute in the financial and business community
  - (b) Has not been the subject of civil or criminal proceedings or enforcement action, in managing or governing an entity for the past 10 years
  - (c) Has not been substantially involved in the management of a business or company which has failed, where that failure has been occasioned in part by deficiencies in that management.

#### 4.3.4.2 Experience and Competence

- (i) Qualifications, Training and Skills
- (a) Possesses education qualification that is relevant to the skill set that the Director is earmarked to bring to bear onto the Boardroom (i.e. a match to the Board skill set matrix)
  - (b) Has a considerable understanding on the workings of a corporation
  - (c) Possesses general management skills as well as understanding of corporate governance and sustainability issues

- (d) Keeps knowledge current based on continuous professional development
  - (e) Possesses leadership capabilities and a high level of emotional intelligence.
- (ii) Relevant Experience and Expertise
- Possesses relevant experience and expertise with due consideration given to past length of service, nature and size of business, responsibilities held, number of subordinates as well as reporting lines and delegated authorities.
- (iii) Relevant Past Performance or Track Record
- (a) Had a career of occupying a high level position in a comparable organisation, and was accountable for driving or leading the organisation's governance, business performance or operations
  - (b) Possesses commendable past performance record as gathered from the results of the Board & Directors' Effectiveness Evaluation.

#### 4.3.4.3 Time and Commitment

- (i) Ability to Discharge Role having regard to Other Commitments
- Able to devote time as a Board member, having factored other outside obligations including concurrent Board positions held by the director across listed issuers and non-listed entities (including not-for-profit organisations).
- (ii) Participation and Contribution in the Board or Track Record
- (a) Demonstrates willingness to participate actively in Board activities
  - (b) Demonstrates willingness to devote time and effort to understand the businesses and exemplifies readiness to participate in events outside the boardroom
  - (c) Manifests passion in the vocation of a Director
  - (d) Exhibits ability to articulate views independently, objectively and constructively

- (e) Exhibits open mindedness to the views of others and ability to make considered judgment after hearing the views of others.

## **5. AUTHORITIES OF THE BOARD**

5.1 The Board is authorised to do the following at the expense of the Group:

- 5.1.1 Be provided resources in order to perform its duties.
- 5.1.2 Have direct access to the Senior Management team and the external auditors.
- 5.1.3 Have direct communication channels and access to the Group Secretary, and full and unrestricted access to information, records, properties and personnel of the Group in performing their duties.
- 5.1.4 Obtain external, legal or independent professional advice as deemed necessary.
- 5.1.5 Convene meetings with the external auditors without the attendance of any executive and where appropriate, the Group Secretary as deemed necessary.
- 5.1.6 Have immediate access to reports on fraud or irregularities from the Group Corporate Assurance (“GCA”), Group Compliance Office (“GCO”), Group Fraud, Corruption & Risk Management (“GFCRM”) or Group Risk Management (“GRM”) and to reports on Class 1 accidents/incidents from Group Sustainability.
- 5.1.7 Authorise investigations into fraud, illegal acts or suspected violations of Group policies involving Management or Directors.

## **6. ROLES AND RESPONSIBILITIES OF THE BOARD, THE CHAIRMAN, DIRECTORS AND GROUP MANAGING DIRECTOR**

### **6.1 Principal Responsibilities of the Board**

The Board is principally responsible for:

- 6.1.1 Promoting together with Senior Management, good corporate governance culture within the Group which reinforces ethical, prudent and professional behaviour;



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6.1.2 Reviewing and adopting a strategic plan for the Group

- Review, challenge and approve Management's proposal on a strategic plan for the Group by bringing objectivity and breadth of judgment to the strategic planning process;
- Ensure that the strategic plan for the Group supports long-term value creation and includes strategies on environmental, social and governance (ESG), economic as well as safety & health considerations underpinning sustainability; and
- Monitor the implementation of the strategic plan by Management.

6.1.3 Overseeing the conduct of the Group's business

- Oversee the conduct of the Group's business, including the formulation of strategy and performance objectives, control and accountability systems, corporate governance framework, risk management practices and human capital management;
- Approve and monitor progress of major capital expenditure, fund-raising, acquisitions and divestitures;
- Supervise and assess the performance of Management to determine whether the business is being properly managed and ensure that appropriate measures are in place against which Management's performance can be assessed;
- Review, challenge and decide on Management's proposals for the Group and monitor its implementation by Management; and
- Monitor compliance with established policies and procedures.

6.1.4 Identifying principal risks and ensuring the implementation of appropriate internal controls and mitigation measures

- Understand the principal risks of the Group business and recognise that business decisions involve the taking of appropriate risks;
- Fulfil statutory and fiduciary responsibilities by monitoring the operational, financial and risk management processes of the Group and ensuring that internal control procedures are in place;

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- Set the risk appetite within which the Board expects Management to operate and ensure that there is a sound risk management framework to identify, analyse, evaluate, manage and monitor significant financial and non-financial risks; and
  - Comply with environment, safety and health legislation by understanding the operations being carried out by employees and the hazards and risks associated with such operations.

#### 6.1.5 Succession Planning

- Ensure Senior Management has the necessary skills and experience; and
- Ensure measures are in place to provide for orderly succession planning, including appointing, training, fixing the compensation of and, where appropriate, replacing Senior Management.

#### 6.1.6 Overseeing the development and implementation of a stakeholder communications policy for the Group

- Ensure that the Group has in place a policy to enable effective communication with its stakeholders. This policy should include how feedback received from its stakeholders is considered by the Group when making business and other decisions.

#### 6.1.7 Reviewing the adequacy and the integrity of the management information and internal control systems of the Group

- Ensure that there is a sound framework of reporting on internal controls and regulatory compliance;
- Review the efficiency and quality of the Group's financial reporting process and systems of accounting and internal controls; and
- Ensure the integrity of the Group's financial and non-financial reporting.

## 6.2 Role of the Board Chairman

The Board Chairman presides over meetings of Directors and is responsible for instilling good corporate governance practices, leadership and the effectiveness of the Board. The Chairman of the Board shall not be a Chairman or member of the Board Committees.

The duties of the Board Chairman include the following:

### 6.2.1 Managing Board meetings to ensure robust decision-making by:

- setting the agenda for each Board meeting together with the Group Secretary and the Group Managing Director (“GMD”). Other Directors and key members of Management may also be consulted;
- ensuring the provision of accurate, complete, timely and clear information to the Directors;
- leading Board meetings and discussions;
- managing Boardroom dynamics by promoting a culture of openness and debate; encouraging active participation and allowing dissenting views to be freely expressed; and
- ensuring all Directors are properly briefed on issues arising at Board meetings in a timely manner.

### 6.2.2 Building a high performance Board by:

- providing leadership for the Board so that the Board can perform its responsibilities effectively;
- taking a leading role in adoption and implementation of an effective corporate governance system and practices, including Board and Committee Charters, a Committee structure and ensuring that induction as well as ongoing education programmes for Directors are in place;
- arranging the regular evaluation of the performance of the Board, its Committees and individual Directors and discussing the performance assessment with individual Directors and Committee Chairmen;
- ensuring that prior to new appointments to the Board, an assessment is undertaken on the candidate, which may include a competency and behavioral analysis of the candidate and seeking third party feedback on the candidate; and

- ensuring that the Board and senior executive succession planning is considered on an ongoing basis.

6.2.3 Managing Board/Management interface by:

- acting as the conduit between Management and the Board, although all Directors shall have the opportunity to get to know key members of the Management team;
- developing a positive relationship with the GMD, acting as a confidant and advisor; and
- facilitating the selection and appointment of a successor to the current GMD.

6.2.4 Being the public face by:

- acting as a spokesperson for the Board; and
- representing SD Plantation at shareholders' meetings and on other occasions when actions are taken or statements are made in the name of the Group, both domestically and/or abroad.

6.2.5 Ensuring appropriate steps are taken to provide effective communication with stakeholders and that their views are communicated to the Board as a whole.

### 6.3 Role of Individual Directors

6.3.1 Directors are expected to comply with their legal, statutory and equitable duties and obligations when discharging their fiduciary responsibilities as Directors. Broadly these include:

- acting in good faith and in the best interests of the Group;
- demonstrating good stewardship and acting in a professional manner with sound mind;
- acting with reasonable care, skill and diligence subject to the business judgement rule;

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- avoiding conflicts of interest with the Group in a personal or professional capacity, including improper use of the property, information, opportunity of the Group or position as a Director or officer of the Group or engaging in business which is in competition with the Group;
  - ensuring Board information, discussions, deliberations and decisions that are not publicly known are not used for personal interest, or their employers' interest;
  - disclosure of and abstaining from voting on matters of material personal interest;
  - exercising greater vigilance and professional scepticism in understanding and shaping the strategic direction of the Company and/or Group; and
  - compliance with the Companies Act, securities legislation and the MMLR.
- 6.3.2 Every Director shall devote sufficient time to prepare for and attend Board and Board Committee meetings, and attend Directors' continuous training programmes and briefings.
- 6.3.3 Every Director shall discuss with the Chairman of the Company prior to his/her acceptance of any directorship on companies outside of SD Plantation Group to ensure that such appointment is not in conflict with SD Plantation Group's business or does not materially interfere with his/her performance as a Director on SD Plantation Board.
- 6.3.4 Every Director shall inform the Group Secretary in writing upon his/her appointment to the Boards of the companies outside SD Plantation Group for the Group Secretary to notify other Board members and the regulatory authorities
- 6.3.5 Every Director must attend at least fifty (50) percent of the Board meetings held in each financial year.
- 6.3.6 Every Director must keep abreast of his responsibilities as a Director and of the conduct, business activities and development of the Group.
- 6.3.7 Every Board member should ensure that the minutes of meetings accurately reflect the deliberations and decisions of the Board, including whether any Director abstained from voting or voted against a particular matter/resolution. The reasons thereof must be recorded in the minutes.

#### **6.4 Role of the Senior Independent Non-Executive Director**

6.4.1 The duties of the Senior Independent Non-Executive Director shall include acting as a sounding board for the Chairman, an intermediary for other Directors when necessary, and the point of contact for shareholders and other stakeholders with concerns which have failed to be resolved or would not be appropriate to be communicated through the normal channels of the Chairman and/or GMD.

#### **6.5 Role of the Group Managing Director**

6.5.1 The GMD assumes the overall responsibilities for the execution of the Group's strategies in line with the Board's direction, oversees the operations of the Subsidiary Companies and drives the Group's businesses and performance towards achieving the Group's vision and goals. The key roles of the GMD include, among others:

- displaying ethical behaviour while overseeing the day-to-day business operations, implementing Board policies and strategies, and making operational decisions;
- serving as the conduit between the Board and Management in ensuring the success of the Group's governance and management functions;
- ensuring that all Board decisions reflect its environment, safety and health intentions as articulated in the environment, safety and health policy statement;
- ensuring effective relationships and communication with Management, and between the Board, shareholders and relevant stakeholders;
- providing strong leadership by effectively communicating the vision, management philosophy, business strategy and environment, safety and health policy to employees; and
- keeping the Board informed of salient aspects and issues concerning the Group's operations, including those related to environment, safety and health.

**7. MATTERS RESERVED**

- 7.1 The matters reserved for the Board include:
- 7.1.1 Group strategy, plans and budgets;
  - 7.1.2 Acquisitions and disposals and transactions exceeding the authority limits of GMD;
  - 7.1.3 Changes to the Senior Management; and
  - 7.1.4 Changes in the key policies, procedures and delegated authority limits of the Group.

**8. BOARD MEETINGS****8.1 Frequency**

- 8.1.1 The Board shall meet at least five (5) times in a financial year, with additional meetings to be convened as and when necessary.

**8.2 Notice and Agenda**

- 8.2.1 Notices and agenda of meetings duly endorsed by the Chairman together with the relevant Board papers shall be distributed at least five (5) working days prior to the Board meetings.

**8.3 Quorum**

- 8.3.1 The quorum for a Board meeting shall be a minimum of four (4) Directors. In the absence of the Chairman, the members present shall elect a Chairman from amongst them to chair the meeting.

**8.4 Meeting Mode**

- 8.4.1 A meeting shall normally be conducted face-to-face to enable effective discussion; however, meetings may also be conducted via telephone conferencing, video conferencing or other appropriate means as determined by the Board.

8.4.2 The Board may from time to time and if deemed appropriate, consider and approve and/or recommend relevant matters via a resolution in writing, in lieu of formally convening a meeting. A written resolution in writing signed or approved by a majority of the Directors shall be as valid and effectual as if it has been passed by a meeting of the Board duly convened. Approval of the Board on the resolution can be through email and/or other means of electronic communications. Any such resolution may consist of several documents, including facsimile or other means of communications, in like form, each signed by one or more Directors.

## **8.5 Voting**

8.5.1 All resolutions of the Board shall be adopted by a simple majority vote, each member having one vote. In case of equality of votes, the Chairman of the Board shall have a second or casting vote.

8.5.2 A Board member is required to abstain from deliberations and voting in respect of any matter which may give rise to an actual or perceived conflict of interest situation. The nature and extent of conflict of interest must be recorded in the minutes.

## **8.6 Meeting Minutes**

8.6.1 The minutes of the meeting shall be action oriented, and record the deliberations and decisions of the Board. The minutes shall include compiled Board instructions as Matters Arising for discussion at each Board meeting to ensure proper follow through.

8.6.2 Minutes shall be distributed to Board members and shall be approved for signing by the Chairman of the meeting at which the proceedings are held or by the Chairman of the next succeeding meeting.

## **8.7 Secretary**

8.7.1 The Secretary to the Board shall be the Group Secretary or a person recommended by the Group Secretary and approved by the Board.



8.7.2 The Secretary shall organise and provide assistance at Board and Board Committee meetings and have the following key responsibilities:

- draft the schedule of Board activities for the financial year;
- ensure meetings are arranged and held accordingly;
- assist the Chairman in planning the Board's activities;
- draw up meeting agendas in consultation with the Board Chairman and maintain the minutes;
- ensure structured communication channels between the Board and Board Committees;
- attend Board and Board Committee meetings and ensure the proceedings of meetings are recorded and the minutes circulated in a timely manner;
- ensure the presence of a quorum at the meeting; and
- ensure Board Committees' recommendations presented to the Board are supported by papers that explain the rationale for the Committees' recommendations.

## **9. BOARD REVIEW PROCESS**

9.1 To remain relevant, the effectiveness of the Board, its Committees and each individual Director should be annually reviewed and disclosed in the annual report as prescribed under the MMLR and the MCCG. The Board should engage professional, experienced and independent party(ies) at least every three (3) years to facilitate objective and candid board evaluations.

9.2 The Board via the Nomination & Remuneration Committee shall establish a set of criteria for the assessment of all Directors including Independent Directors. In establishing these criteria, attention shall be given to the values, principles and skills required for the Group. These criteria will serve as a source of reference for prospective and incumbent Directors for the Board's annual assessment and shall be reviewed regularly to maintain their relevance.

9.3 The evaluation shall cover the performance of the Board, the various Board Committees and each individual Director.

- 9.4 The Board should disclose the method or approach of the assessment, the outcome of the evaluation, actions taken and the impact of the evaluation on the board composition (if any) in the annual report including the identity of the third party if the assessment is conducted by an independent third party.
- 9.5 The Board, in assessing a Director's independence should focus not only on whether a Director's background and current activities qualify him or her as independent but also whether the Director can act independently of Management and free from any business or other relationship which could interfere with the exercise of independent judgement or the ability to act in the best interests of the Company.

## **10. DIRECTORS' ORIENTATION AND CONTINUOUS EDUCATION TRAINING**

### **10.1 Induction of Newly Appointed Directors**

10.1.1 All newly appointed Board members shall undergo a formal induction and continuous education programme to ensure that they understand:

- their roles and responsibilities;
- the Board's expectations in terms of their knowledge contribution;
- the nature of the Group's business;
- current issues faced; and
- strategies adopted by the Group.

### **10.2 Directors' Training and Development**

10.2.1 All Directors shall ensure that they keep abreast of regulatory changes, other developments and broad business trends as well as sustainability issues relevant to the Company and its business including climate-related risks and opportunities. The Board must evaluate the training needs of its Directors on a continuous basis and ensure all Directors have access to appropriate continuing education programmes.

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**11. BOARD COMMITTEES**

11.1 The Board has delegated some of its powers and functions to each of the following Board Committees to assist it in carrying out its responsibilities:

**(a) Governance & Audit Committee (“GAC”)**

- The GAC assists and supports the Board’s responsibility of overseeing the Group’s operations by providing a means for reviewing the Group’s processes for producing financial data, its internal controls, and policies and procedures to assess the suitability, objectivity and independence of the Group’s external auditor and internal audit (GCA) function.

**(b) Nomination & Remuneration Committee (“NRC”)**

- The NRC oversees matters related to the nomination of new Directors, annually reviews the required mix of skills, experience and other requisite qualities of Directors as well as undertakes the annual assessment of the effectiveness of the Board as a whole, its Committees and the contribution of each individual Director;
- The NRC is also primarily responsible for recommending to the Board the remuneration framework for Directors, reviewing the remuneration package for Executive Directors and Senior Management as well as the remuneration framework of employees of the Group; and
- The NRC is also responsible for overseeing the implementation and administration of the Performance-Based Employee Share Scheme for the Eligible Employees (including Executive Directors) of SD Plantation and its Subsidiaries (excluding Subsidiaries which are Dormant) subject to the By-Laws governing the Scheme.

**(c) Risk Management Committee (“RMC”)**

- The RMC is primarily responsible for assisting the Board in overseeing the risks management framework and policies within the Group and reviews the efficacy of internal controls within the Group.

**(d) Sustainability Committee (“SC”)**

- The SC assist and support the Board's responsibility of overseeing the Group's objectives, strategy, policies and practices pertaining to sustainability which comprise contributing to better society, combating climate change and delivering sustainable development.

**(e) Board Tender Committee (“BTC”)**

- The BTC assists the Board in fulfilling its statutory and fiduciary responsibilities in overseeing the process of awarding significant contracts by SD Plantation Group.

11.2 The Chairman of the respective Committees shall report and update the Board on significant issues and concerns discussed and where appropriate, make the necessary recommendations to the Board.

**12. CODE OF CONDUCT AND ETHICS**

12.1 The Board shall formalise and maintain a set of ethical standards of behaviour expected of all Directors, Management, employees and, where applicable, counterparts and business partners through the Group's Code of Business Conduct and together with Management, implement its policies and procedures, which include managing conflicts of interest, preventing the abuse of power, corruption, insider trading and money laundering.

12.2 The policies of the Group's Code of Business Conduct should be integrated into group-wide management practices.

**13. WHISTLEBLOWING POLICY**

13.1 The Board should establish, review and together with Management implement appropriate policies and procedures on whistleblowing.

13.2 The oversight of the whistleblowing function is under the purview of the Senior Independent Director who shall ensure that all reported violations are properly investigated. The Senior Independent Director is also responsible for reviewing the effectiveness of the actions taken in response to all concerns raised.

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**14. GROUP SECRETARY**

- 14.1 The Board shall ensure that it is supported by a suitably qualified and competent Group Secretary, who plays an important advisory role and fulfils the functions for which he/she has been appointed.
- 14.2 The Group Secretary is a central source of information and advice to the Board and its Committees on issues relating to sound governance and compliance with laws, rules, procedures and regulations and advocates adoption of corporate governance best practices affecting the Group.
- 14.3 The roles and responsibilities of the Group Secretary shall include, but are not limited to the following:
- 14.3.1 Advising the Board on its roles and responsibilities;
- 14.3.2 Facilitating the orientation of new Directors and assist in Directors' training and development;
- 14.3.3 Advising the Directors on corporate disclosures and compliance with Company and securities regulations and listing requirements including:
- disclosure of interests in securities;
  - disclosure of any conflict of interest in a transaction involving the Group;
  - prohibition of dealing in securities; and
  - restrictions on disclosure of price-sensitive information.
- 14.3.4 Managing processes pertaining to the annual shareholders' meeting;
- 14.3.5 Monitoring corporate governance development and assist the Board in applying governance practices to meet the Board's needs and stakeholders' expectations; and
- 14.3.6 Serving as a focal point for stakeholders' communication and engagement on corporate governance issues.
- 14.4 The Group Secretary must keep abreast of, and inform the Board of current governance practices. The Group Secretary should undertake continuous professional development.

**15. STAKEHOLDERS' COMMUNICATION**

- 15.1 The Board shall ensure effective, transparent and regular communication with its stakeholders to facilitate mutual understanding of each other's objectives and expectations.

**16. GENERAL MEETING**

- 16.1 All Directors and the Chairs of Board Committees must attend General Meetings to allow shareholders to raise questions and receive meaningful response to questions raised by them.

**17. REVIEW OF THE BOARD CHARTER**

- 17.1 This Charter and the Terms of Reference of each Committee established by the Board shall be periodically reviewed and updated by the Board taking into consideration the needs of the Group as well as any development in rules and regulations that may have an impact on the discharge of the Board's duties and responsibilities.