

**Group Sustainability** 

Standard Operating Procedure for Human-Wildlife Conflicts

Mitigation in Plantation



Standard Operating Procedure for Human-Wildlife Conflicts Mitigation in Plantation

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#### **AMENDMENT LOG**

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#### List of abbreviation

CBU	Conservation & Biodiversity Unit
COBC	Code of Business Conduct
DWNP	Department of Wildlife and National Park
EC	Energy Commission
GS	Group Sustainability Department
HEC	Human-Elephant Conflict
HCV	High Conservation Value
HOD	Head of Department, Head Office
HSE	Health, Safety & Environment
HWC	Human-Wildlife Conflict
IUCN	International Union for Conservation of Nature
PPE	Personal Protective Equipment
RAC	Responsible Agriculture Charter
RTE	Rare, Threatened, Endangered
SDPB	Sime Darby Plantation Berhad
SFC	Sarawak Forestry Corporation
SPEG	Sistem Pagar Elektrik Gajah
SQM	Sustainability & Quality Management
SWD	Sabah Wildlife Department
WCA	Wildlife Conservation Act
WCE	Wildlife Conservation Enactment
WLPO	Wildlife Protection Ordinance



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#### 1.0. Objective

The objectives of this SOP are:

- To provide guidance in managing human-wildlife conflicts in oil palm plantation in Sime Darby Plantation and adjacent plantations
- To support the Responsible Agriculture Charter (RAC), and complement the related best practices in wildlife management in oil palm plantation
- To support the national wildlife conservation initiative for local and international sustainable certifications requirement

#### 2.0. Scope

- This SOP covers all operational activities in the estate and mill management in Malaysia.
- The wildlife involved in this particular SOP are elephants and other but also protected wildlife identified and listed under the Wildlife Conservation Act of West Malaysia (WCA 2010), Wildlife Conservation Enactment of Sabah (WCE 1997) and Wildlife Protection Ordinance of Sarawak (WLPO 1998).

#### 3.0. Definition

Human-wildlife conflict occurs when the needs and behaviour of wild animals impact negatively on the goals of humans or when the goals of humans negatively impact the needs of wildlife. <sup>1</sup>

Wildlife-related effects and impacts;<sup>2</sup>

- Effects: Positive and negative outcomes of interactions among wildlife, people, and wildlife habitat.
- Impacts: A subset of wildlife-related effects that a stakeholder/people recognize and regards as important.

<sup>&</sup>lt;sup>1</sup> Preventing and mitigating human-wildlife conflicts: World Parks Congress Recommendation, Journal of Human Dimensions of Wildlife, Vol 9, 259-260, 2004.

<sup>&</sup>lt;sup>2</sup> A practitioner's Guide: Human-Wildlife Conflict Management, Northeast Wildlife Damage Management Research and Outreach Cooperative, 2002



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Types of wildlife-related effects and impacts - there are eight (8) kinds of major human-wildlife conflicts. They are as follows:

Types of effects	Description
and impacts	2000 i puon
Fatal	Involves loss of human life
- diai	Involves loss of animal life
	Involves physical injury to human due to being chased,
Injury/ sickness/	pushed, beaten, or trampled, and emerging zoonotic disease
lost/ trapped	Involves physical injury or sickness to the animals and/or
	disruption to their social structure or behaviour
Property damage	Involves destruction of properties such as building structures,
Troporty damage	equipment, appliances and vehicles
Crop damage	Involves destruction and depredation of agricultural crops or
orop damage	natural vegetation, and lost opportunity cost
	Causes fear among workers/ employees of being attacked/
Instil fear	charged when they are outside their houses or when working on
	site / within plantation.
Roaming / foraging	Involve sightings of species that roam but do not cause any
rtoaning, roraging	harms or fears.
Mental disturbance	Involves emotional distress and psychological stress and the
mornal diotarbario	need to get peace and tranquillity
Others	Other than as stated above (e.g. loss of habitat)

The list of identified species commonly involved in conflict is attached in the appendix.

### 4.0. Wildlife Conservation Principles

The overall objectives of human-wildlife conflict management in SDPB are as follows:

• To increase the awareness of wildlife conservation among our employees, societies and respective operational stakeholders.



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 To set the standard for human-wildlife conflict management best practices and move towards achieving human-wildlife co-existence within our operations.

#### 5.0. Value Creation

Explore opportunities in using evidence-based and adaptive management approaches in decision making to mitigate human-wildlife conflict to reduce unnecessary actions. This includes operational efficiency improvements, operational costs minimisation and conservation best practices promotion within plantation.

#### 6.0. Roles and Responsibility

#### 6.1. Managing wildlife in plantation

- Estate Managers need to be aware of the internal capacity to manage wildlife
  in plantation which includes the costs, complexity of monitoring, and also able
  to determine the extent of external assistance that may be required.
- Develop plans and programs to manage wildlife in plantation particularly in areas where the likelihood of finding Rare, Threaten, Endangered (RTE) / protected wildlife is high.
- Periodic management review, at least once a year, to assess the progress in meeting management's objectives.
- In case of wildlife emergency, Estate Managers must authorise personnel to communicate with the relevant authority, with assistance from GS-CBU and the regional support team.

#### 6.2. Data collection

- Estates facing human-wildlife conflict are required to continually collect all relevant data on human-wildlife conflict within the estate's boundary.
- The record on human wildlife conflict including death of wildlife, wildlife attacks, illegal activities related to wildlife poaching and other types of conflict as defined in section 3.0, should be easily retrievable at all times at the respective estates.



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The wildlife in conflict needs to be identified and the data should be maintained separately according to species (e.g.: crop depredation by elephants, wild boars, monkeys and etc.).

#### 6.3. Analysis of data and HWC pattern

- GS-CBU will request estates that have reported HWC previously to submit the relevant data on quarterly basis via email.
- GS-CBU will analyse this data and the findings will be used to determine the mitigation plan to address the conflict at the respective estates, as information for sustainability certifications and others when deemed necessary.

#### 6.4. **Communication and support**

- GS-CBU will be the focal point of contact and engagement on matters related to human-wildlife conflict in plantation.
- This would include communication and collaboration with external parties in relation to human-wildlife conflict management and wildlife conservation in estates
- Any information related to human-wildlife conflict in plantation intended to be communicated formally to internal and external parties MUST be verified by GS-CBU.
- Similarly, any evidence related to wildlife incident, provided by the witnesses should not be shared or communicated externally including via social media without authorisation from the management. Those found committing these offences are considered breaching the company's Code of Business Conduct  $(COBC)^3 - 10.8.$

http://www.simedarbvplantation.com/sites/default/files/Code%20of%20Business%20Conduct%20%28Aug%202018%29.pdf



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#### 7.0. Training

- Wildlife awareness training will be carried out internally by GS-CBU upon request.
- All personnel assigned for wildlife monitoring such as elephant patrolling, shall attend
  wildlife awareness training conducted either internally by, GS-CBU and / or by
  external parties on annual basis.
- Estates are encouraged to seek technical training for capacity building relevant to the type of wildlife identified in their respective plantation.

### 8.0. Personal Protective Equipment (PPE) and Safety Aspect

- Where applicable, personnel patrolling elephant using any equipment with chemical must exercise caution in handling materials and wear suitable PPE as recommended by regional SQM - HSE team.
- Where applicable, personnel patrolling elephant using deterrent such as loud noises must exercise caution and wear suitable PPE as recommended by regional SQM -HSE team.
- PPE shall be managed in accordance with the internal Personal Protective Equipment procedures.

### 9.0. Operational Procedure Implementation

#### 9.1 Administrative

### 9.1.1 Establishment of manpower/budget for patrolling

	Actions	F	Personnel in charge
9.1.1.1	Any employee of the respective estates with skills in	•	Respective estate
	identifying species, experience, and passion in		management team
	wildlife should be considered to be part of the		
	patrolling team.		
9.1.1.2	The involvement of Auxiliary Police (AP) is highly	•	Respective estate
	recommended for the patrolling activity.		management team
9.1.1.3	Disciplinary actions should be taken against the	•	Respective estate
	patrolling team if they are found consuming / under		management team
	the influence of alcohol/drug during the patrol duty.		



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	Actions	Personnel in charge
9.1.1.4	The cost incurred in mitigating human-wildlife conflict should be indicated in the monthly financial / account reporting (e.g. dedicated items, existing admin items).	Respective estate management team
9.2 L	and-use control	
9.2.1 N	ew planting	
	Actions	Personnel in charge
9.2.1.1	New planting SOP and documentation should	Upstream Malaysia
	complement other documentation required by	Respective estate
	internal and external parties.	management team
9.2.1.2	Avoid acquiring or investing in a new area that is	Upstream Malaysia
	known to be a wildlife corridor or seasonal	<ul> <li>Other parties</li> </ul>
	movement or wildlife refuge area.	involved in the
		acquisition process
9.2.2 R	eplanting programme	
	Actions	Personnel in charge
9.2.2.1	Replanting programme SOP and documentation	Upstream Malaysia
	should complement other documentation required	Respective estate
	by internal and external parties.	management team
9.2.2.2	Estate management should notify the GS-CBU	Respective estate
	should there be any areas pending replanting that	management team
	is experiencing wildlife conflict. A localised HWC	• GS-CBU
	management plan should be developed.	
9.2.2.3	Each estate with HWC should first carry out its	Respective estate
	mitigation plan before conducting replanting	management team
	programme.	



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### 9.3 Use of physical barriers to protect people and crops

9.3.1	Electric fencing

	Actions	Personnel in charge
9.3.1.1	Before construction	_
(a)	Assessment and evaluation of the suitability of the	Respective estate
	construction sites/location.	management team
(b)	The fence should be constructed in areas that are	Regional support
	visible from both sides and will also made	team
	maintenance work easy to access.	• GS-CBU
(c)	The type of power supply to be used (e.g. solar	Another relevant
	panels) should be identified and installed at suitable	department (e.g.
	areas to receive optimum power source. Optimum	Engineering
	areas here include, but not limited to, areas that are	Department)
	located on higher ground to avoid flood and	
	abundant source of sunlight, avoid tampering by	
	human and/or animals, and/or potential accidental	
	electrocution (lightning) etc.	
(d)	The design of the fence should be discussed and	•
	communicated internally with Engineering	
	Department, GS-CBU, and externally with Wildlife	
	Department, Energy Commission and other	
	relevant parties before tendering process.	
(e)	For a new establishment, the distance from one	•
	supporting post with another should be 10 meters	
	and 100 meters from one main post to another.	
(f)	A floodgate controller should be installed at low-	•
	lying area and identified flood-prone areas.	
	Cross-references: SPEG Manual by	
	PERHILITAN-MPOC-FELDA	



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	Actions	Personnel in charge
(g)	The material used for power supply has to be	
	certified and in compliance with the Energy	
	Commission (EC) regulations.	
	Cross-references: Electric Fence Installation	
	Guideline by Energy Commission	
9.3.1.2	During construction	
(a)	Land clearing works for this purpose have to be	Respective estate
	conducted in accordance with the company policy	management team
	e.g. no open burning shall be conducted at any point	<ul> <li>Regional support</li> </ul>
	of the fence installation.	team
(b)	The felled and debris should not be transported out	Appointed
	and disposed internally.	contractors
9.3.1.3	Post construction and maintenance	
(a)	Every main and support posts need to be numbered	Respective estate
	and mapped.	management team
(b)	Replacement of materials such as posts and wires	-
	destroyed by wildlife need to be recorded.	
(c)	Grass cutting to be carried regularly to ensure no	<del>.</del>
	vegetation grows close to the wire-fence.	
9.3.2 Tı	renches	
	Actions	Personnel in charge
9.3.2.1	Trenches constructed for security purposes are	Respective estate
	excluded from this action to be taken.	management team
9.3.2.2	Combination of trenches and electric fences, is	Regional support
	recommended with caution and to be maintained	team
	during and after construction.	
9.3.2.3	Should management decide to use trenches,	-
	maintenance must be carried out regularly and the	



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	Actions	Personnel in charge
	frequency is determined by the type of soil, terrain,	
	and rainfall.	
).3.3 O	thers	
7.0.0	Actions	Personnel in charge
9.3.3.1	GS-CBU has to be informed from the	Respective estate
	commencement of the HWC mitigation effort that	management team
	operations plan to undertake which include but not	• GS-CBU
	limited to biological control, usage of synthetic	
	chemical or any technology.	
9.3.3.2	The effort in addressing human-wildlife conflict in	Respective estate
	SDP estates should be measurable and the	management team
	effective and a second consideration of the second control of the	
	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting	GS-CBU
	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting	Personnel in charge
9.4.1 R	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions	Personnel in charge  • Respective estate
9.4.1 R	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be	Personnel in charge  Respective estate
9.4.1 R 9.4.1.1	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.	Personnel in charge  Respective estate
9.4.1 R 9.4.1.1	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when	Personnel in charge  • Respective estate
9.4.1 R 9.4.1.1	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be	Personnel in charge
9.4.1.1 9.4.1.2	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be attached/ provided to the management office.	Personnel in charge  • Respective estate
9.4.1.1 9.4.1.2 9.4.1.3	rop guarding / patrolling outine monitoring of HCV areas and wildlife sighting Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be attached/ provided to the management office.  Sighting of RTE species / unusual species should be identified and recorded.	Personnel in charge  • Respective estate
9.4.1.1 9.4.1.2 9.4.1.3	rop guarding / patrolling  outine monitoring of HCV areas and wildlife sighting  Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be attached/ provided to the management office.  Sighting of RTE species / unusual species should be identified and recorded.	Personnel in charge  Respective estate management team
9.4.1.1 9.4.1.2 9.4.1.3 9.4.2 C	rop guarding / patrolling  outine monitoring of HCV areas and wildlife sighting  Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be attached/ provided to the management office.  Sighting of RTE species / unusual species should be identified and recorded.  hasing / driving elephant away during patrolling  Actions	Personnel in charge  Respective estate management team  Personnel in charge
9.4.1.1 9.4.1.2 9.4.1.3	rop guarding / patrolling  outine monitoring of HCV areas and wildlife sighting  Actions  Routine monitoring at identified HCV areas is to be conducted by the appointed / trained person.  The HCV monitoring form must be filled up when observing wildlife and evidence (photo) has to be attached/ provided to the management office.  Sighting of RTE species / unusual species should be identified and recorded.	Personnel in charge  Respective estate management team



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	Actions	Personnel in charge
9.4.2.2	The use of machines/ vehicles to deter elephants	
	from encroaching (e.g. spotlight and engine noise)	
	must only be done by a trained personnel/ team.	
9.4.2.3	The use of technical equipment and technology	
	such as radio communication and drones are	
	recommended during patrol duty.	
9.4.2.4	The mobile patrol team should approach the	
	sighted elephant with caution. Check carefully for	
	sounds or signs to see if there are other elephants	
	in the area. Stay at the periphery and avoid moving	
	in between elephants as it may stress them and	
	could result in a dangerous response.	
9.4.2.5	Escape routes, terrain and animal behaviour	
	should be assessed before chasing/driving the	
	elephants out of the areas planted with young	
	palms (below 5 years old).	
9.4.2.6	Maintain a safe distance (minimum 50 metres)	
	should there be young elephants in a group.	
9.4.2.7	Shooting or throwing objects at elephants is	
	strongly discouraged/prohibited.	
9.4.2.8	A buddy/pair system should be practised when	
	patrolling and entering any areas with known	
	elephant presences. If one person is focused on a	
	task, the buddy needs to stay alert and keep a look	
	out at the surroundings for any signs of threat or	
	danger.	
9.4.2.9	Only trained and authorised personnel can use fire	
	and firearm to scare elephants.	
9.4.2.10	Real-time communication with neighbouring	
	landowners should be initiated to alert them	



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	Actions	Personnel in charge				
	especially when chased-out elephants had	r ersonner in charge				
	. ,					
	escaped into their land and to assist/ herd the					
	elephants back to the protected area.					
	Cross-references: Elephant behaviour field					
	guide by Seratu Aatai, Sabah Wildlife					
	Department (SWD), HUTAN and Oregon Zoo					
9.5 E	9.5 Emergency situation					
9.5.1 Pe	ersonnel attacked by wildlife					
	Actions	Personnel in charge				
9.5.1.1	Any personnel who had encountered and chased by	<ul> <li>Respective estate</li> </ul>				
	wildlife should report the incident to the	management team				
	management.	GS-CBU				
9.5.1.2	Hospital Assistant (HA) or Medical Assistant (MA)					
	receiving an injured patient following attack by the					
	wildlife need to report to the management.					
9.5.1.3	Management office to record the incident/ case and					
	notify Conservation & Biodiversity Unit through					
	email.					
	humanwildlifeconflict@simedarbyplantation.com					
9.5.2 W	9.5.2 Wildlife mortality and witnessing sick RTE wildlife					
	Actions	Personnel in charge				
9.5.2.1	Sighting of unusual behaviour, movement or/and	<ul> <li>Respective estate</li> </ul>				
	condition of RTE wildlife (e.g. elephant in musth,	management team				
	abnormal excretion, etc.) should be reported					
	verbally or/ and in writing to the estate management					
	office as soon as possible and no later than 24					
	hours.					
9.5.2.2	Any findings of dead RTE wildlife within the estate	•				
	should be reported verbally or/ and in writing to the					



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	Actions	F	Personnel in charge	
	estate management office as soon as possible and			
	no later than 24 hours.			
9.5.2.3	Witness must provide information as complete as	-		
	available, example any sighting of body parts			
	missing, and providing photos as evidence is			
	encouraged.			
9.5.2.4	Estate management to notify through the most			
	convenient channel of communication to local			
	Wildlife Department officer and inform GS-CBU as			
	soon as possible and no later than 24 hours.			
9.5.2.5	Estate management to arrange for the incident site	•	Respective estate	
	to be barricaded and to ensure that the site is not		management team	
	encroached until further advice from the local	•	GS-CBU	
	Wildlife Department officer.			
9.5.3 R	emoval of RTE wildlife			
	Actions	ŀ	Personnel in charge	
9.5.3.1	Where possible, the wildlife should be allowed to	•	Respective estate	
	roam and use the mature area as a passageway in		management team	
	between adjacent plantations and other land use in	•	GS-CBU	
	the landscape.	_		
9.5.3.2	Translocation of RTE species should be the last			
	'			
	option in mitigating human-wildlife conflict.			
9.5.3.3	•	-		
9.5.3.3	option in mitigating human-wildlife conflict.	-		
9.5.3.3	option in mitigating human-wildlife conflict.  An exception removal can be considered in	-		
9.5.3.3	option in mitigating human-wildlife conflict.  An exception removal can be considered in situations where a serious and persistent crop-	-		
9.5.3.3	option in mitigating human-wildlife conflict.  An exception removal can be considered in situations where a serious and persistent cropraider has become habituated to all mitigation	-		



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#### 10.0. Documentation

The result from any internal and external platforms of project collaborations related to wildlife conservation, wildlife conflict mitigation, and patrolling capability improvement in plantation should be recorded and maintained for analysis, monitoring and reporting purposes.

Document retention and filing related to wildlife management and monitoring should be developed and recommended to include but not limited to the following items;

- Crops / property damage caused by wildlife (along with the insurance documents to be submitted to Finance Department - Insurance & Management)
- RTE wildlife roaming/ sighting (HCV monitoring form, wildlife photos, camera trapping, etc.)
- Wildlife emergency (workers being attacked by wildlife, wildlife injury and death)
- Wildlife conservation projects (internal and external collaborations)
- Electric fence maintenance details
- Others

### 11.0. Reporting

This procedure should support the internal procedures of Class 11 (SDP/SQM(ESH)/001-2-9) on incidents involving the death of RTE species or damages to conservation areas within our operating areas.

Refer to the reporting flowchart for:

- Overview of wildlife management and monitoring
- Wildlife monitoring (e.g. wildlife sightings, HCV area monitoring, etc.)
- Wildlife emergency (e.g. sick, injury and death)



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#### 12.0. Reference Documents:

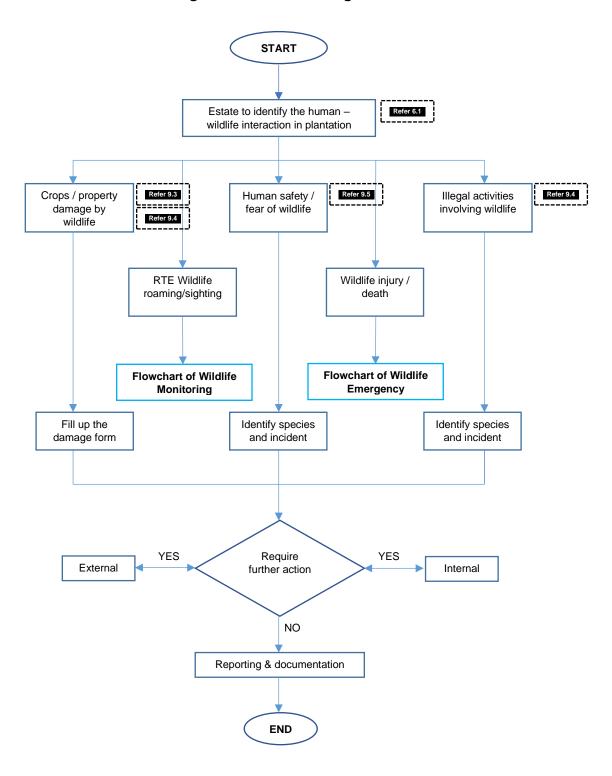
- Wildlife Conservation Enactment 1997
- Wildlife Conservation Act 2010 (Act 716)
- Wildlife Protection Ordinance 1998
- Elephant Action Plan (2012 2016) by Sabah Wildlife Department, Ministry of Tourism, Culture and Environment
- National Elephant Conservation Action Plan by Department of Wildlife and Nature Park (DWNP), Ministry of Natural Resource & Environment
- Guidelines on the Better Management Practices for the Mitigation and Management of Human-Elephant Conflict in and around Oil-Palm Plantations in Indonesia and Malaysia by WWF – Malaysia. Version 1; 29 July 2005
- ESH Management System Manual, Incidents, Accidents & Non-conformance management by Sime Darby Plantation (M) Sdn. Bhd. Doc ID: SD/SDP/SQM (ESH)/001-2-9; February 2015
- Elephant Behaviour Field Guide by Seratu Aatai, Sabah Wildlife Department (SWD), HUTAN, and Oregon Zoo
- Sistem Pagar Elektrik Gajah (SPEG), by PERHILITAN-MPOC-FELDA
- IUCN Redlist of Threaten Species: <a href="https://www.iucnredlist.org/">https://www.iucnredlist.org/</a>
- IUCN Human-Wildlife Conflict Taskforce website: <a href="http://www.hwctf.org/">http://www.hwctf.org/</a>



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#### 1. Overview of wildlife management and monitoring





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#### 2. Decision-making approach for wildlife management and monitoring

What is the wildlife	Crops / property	RTE Wildlife	Human safety / fear	Wildlife injury /	Illegal activities
conflict / interaction	damage by wildlife	roaming/sighting	of wildlife	death	involving wildlife
in your estate?					
What information	Census on damages -	Wildlife Monitoring	Identify species and	Wildlife Emergency	Identify species and
you need to	breakdown on the	Flowchart	details of incidents	Flowchart	details of incidents
provide?	property/ crop details		which includes		
	(field and total palms)		witness details and		
	and wildlife details		nature of sightings /		
	(how many, what		experience		
	species)				
What forms to fill?	Crop damage form		1. HCV monitoring		HCV monitoring
	2. Insurance claim		form		form
	form (if applicable)		2. Keep photos/video		2. Keep photo/video
			in the data folder at		of evidence in the
			the office		data folder at the
					office
Who to report the	Management team		Management team		Management team
incidents to?	2. GS-CBU team		2. GS-CBU team		2. GS-CBU team
(Records to be	3. Wildlife		3. Wildlife		3. Wildlife
maintained and	Department if the		Department if the		Department if the
retrievable)	wildlife persists/		wildlife persists/		wildlife persists/
	incident recurs		incident recurs		incident recurs



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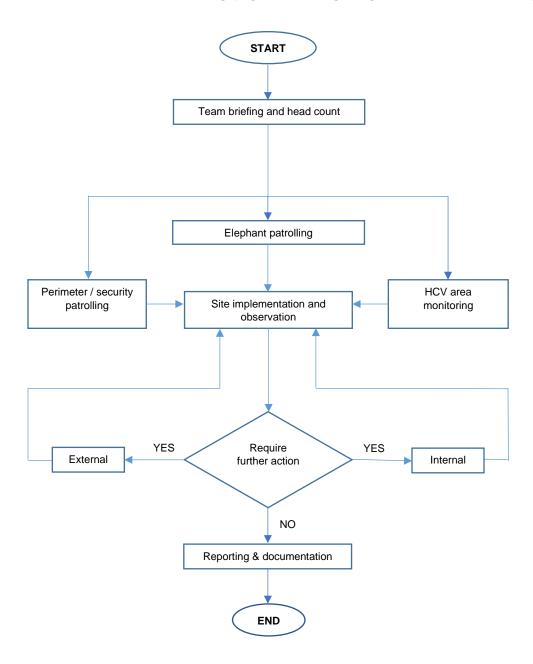
What is the wildlife	Crops / property	RTE Wildlife	Human safety / fear	Wildlife injury /	Illegal activities
conflict / interaction	damage by wildlife	roaming/sighting	of wildlife	death	involving wildlife
in your estate?					
	4. Police, for		4. Jabatan		4. Police, for illegal
	insurance claim		Pertahanan Awam		activities
			(after informing the		
			Wildlife		
			Department)		
When should I	Not later than 24		Not later than 24		Not later than 24
report?	hours through the		hours through the		hours through the
	most convenient		most convenient		most convenient
	communication		communication		communication
	platform		platform		platform
How to mitigate /	Physical barrier and	Routine patrolling and	Subject to the	Real-time	Good rapport with
resolution for the	active patrolling	management review	identified species,	communication with	local wildlife
incidents?			awareness	other landowners and	department and police
			programme /	good rapport with	
			individual consultation	local wildlife	
			should be provided.	department	



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3. Flowchart of wildlife monitoring (e.g. wildlife sightings, HCV area monitoring, etc.)

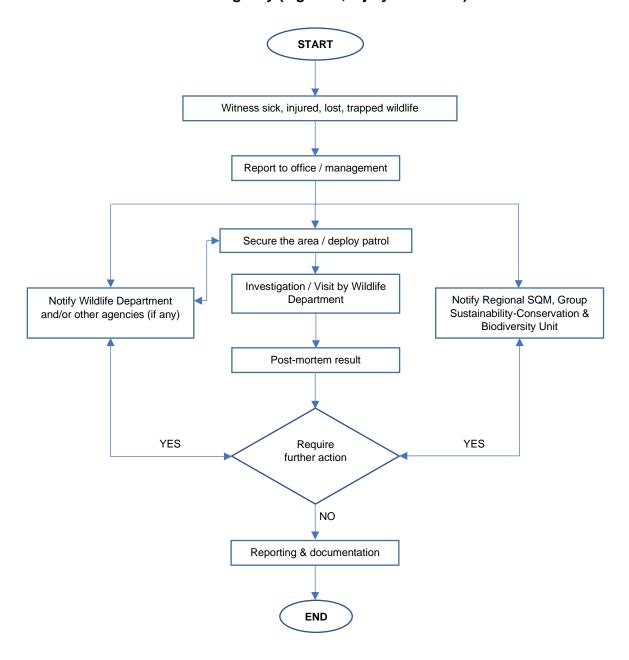




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4. Flowchart of wildlife emergency (e.g. sick, injury and death)





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#### **EMERGENCY CONTACT/HOTLINE NUMBER**

#### 1. Peninsular Malaysia

- a. PERHILITAN hotline 1-800-88-5151 (Monday to Friday 8am until 6pm)
- b. MYCAT wildlife crime hotline at 019-3564194 (24hr, 7days a week)
- c. Website for directory: <a href="https://www.wildlife.gov.my/index.php/2016-04-11-03-50-17/2016-04-11-03-57-37/2016-04-12-01-28-44">https://www.wildlife.gov.my/index.php/2016-04-11-03-50-17/2016-04-11-03-57-37/2016-04-12-01-28-44</a>

#### 2. Sabah

- a. SWD hotline at 088-254767 (24hr, 7days a week)
- b. e-Complaint site accessible via <a href="www.wildlife.sabah.gov.my">www.wildlife.sabah.gov.my</a>
- c. Website for directory: <a href="http://www.wildlife.sabah.gov.my/">http://www.wildlife.sabah.gov.my/</a>

#### 3. Sarawak

- a. SFC hotlines Kuching (019-8859996, 016-8565564),
- b. SFC hotlines Sibu (019-8190140, 019-8894474),
- c. SFC hotlines Bintulu (019-8223449, 019-8332737), and
- d. SFC hotlines Miri (019-8224566, 019-8290994).
- e. Website for directory: https://www.sarawakforestry.com/our-offices/



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#### **GLOSSARY OF TERMS**

RTE	Rare, Threatened and Endangered (RTE) species as defined by the IUCN
	Species Conservation Status
Conflict	The conflict is as defined in 3.0
Wildlife	The incidents that occur involving animal and human interaction as listed in the
incidents	3.0
Pest	Protected wildlife is known to be viewed as "pest" due to their depredation
	behaviour on agriculture crops.



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#### COMMON / IDENTIFIED HUMAN-WILDLIFE CONFLICTS

No	Species in conflict	Remarks		
1	Asian Elephant	Listed as Endangered Species on IUCN.		
		Listed as Vulnerable Species on Redlist of Mammals for		
		West Malaysia, V2.0.		
		Listed as Totally Protected Species in Malaysia.		
		The conflict generally occurs when land clearing for oil		
		palm/ replanting programme commences at estate/		
		plantation bordering a reserve.		
		The conflict involves loss of crops, property and causes		
		fear among workers.		
2	Wild boar	List of protection subjects to species (i.e Sus barbatus		
		listed as Vulnerable on IUCN and endemic to Borneo).		
		Listed as Totally Protected Species (Sus barbatus) in		
		West Malaysia, others are protected (Sus scrofa) with		
		license/permit to kill/hunt.		
		The conflict generally occurs at reserve borders,		
		replanting areas and mature oil palm areas.		
		The conflict involves damage of crops and causes fear		
		(being chased) among workers.		
3	Long-tailed macaque	Previously listed as Least Concern Species, elevated as		
		Vulnerable species on IUCN in 2020, protected with		
		licence/permit to kill/hunt by Malaysia Acts.		
		Also known as the crab-eating macaque		
		The most common conflict in public areas. The conflict		
		usually starts when to human starts to feed them or/and		
		poor management of waste bins.		



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No	Species in conflict	Remarks
4	Pig-tailed macaque	<ul> <li>Previously listed as Vulnerable Species, elevated as Endangered Species on IUCN in 2020.</li> <li>Listed as Least Concern Species on Redlist of Mammals for West Malaysia, V2.0.</li> <li>Aggressive compared to long-tailed. The conflict usually involves charging and chasing of workers by the alpha male.</li> </ul>
5	Snake	<ul> <li>Depending on the species, conflict mostly involved King cobra (<i>Ophiophagus hannah</i>), Indian cobra (<i>Naja naja</i>) and Monocled cobra (<i>Naja kaouthia</i>).</li> <li>Generally, the rescue is carried out by the local Jabatan Pertahanan Awam.</li> </ul>
6	Crocodile	<ul> <li>Estuarine Crocodile listed as Least Concern Species, but False Gharial listed as Vulnerable on IUCN.</li> <li>Sarawak has announced through media, commercial culling to reduce crocodile-human conflict.</li> <li>The conflict generally occurs at riverbanks either sighting the animals sun-bathing, predating or nesting, mainly reported during fishing/river activities.</li> </ul>
7	Bat	<ul> <li>Depending on the species, conflict mostly occurred at workers' housing complex that has fruit orchards/trees.</li> <li>The conflict involves bats that reside in the roofs and instil fear of zoonotic infections in human.</li> </ul>
8	Others	Other conflicts with wildlife such as pangolin, porcupine, civet, and deer are described as not a significant conflict. The conflict is not harmful to human but impacts on the wildlife, especially conservation issues such as illegal trading and consumption.



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#### **APPENDICES**

- 1. Crops /property damage form
- 2. HCV monitoring form
- 3. Electric fence maintenance form
- 4. SPEG guideline on elephant electric fence
- 5. EC Guideline on general electric fences
- 6. Elephant Behaviour Field Guide for Bornean Elephant